



Strategic Leadership Team (SLT) and Corporate Leadership Team (CLT)



Chief Executive
Claire Hamilton

Leadership Support Manager
Rekha Mistry
Management of the PA function across the Council.

Strategic Leadership Team (SLT)



Strategic Director
(Housing and Property Services*)
Darren Welsh



Strategic Director
(Neighbourhood Operations)
Stefania Horne



Strategic Director
(Place)
James Doe



Strategic Director
(People and Transformation)
Aidan Wilkie



Strategic Director
(Corporate and Commercial Services)
Catherine Silva Donayre

Corporate Leadership Team (CLT)

AD Housing Operations and Safe Communities

Natasha Beresford

- Head of Housing Operations **Oliver Jackson**
- Head of Safe Communities **Joshua Smith**

AD Strategic Housing and Delivery **David Barrett**

- Head of Strategy, Quality and Assurance **Hannah Peacock**
- Head of Investment & Delivery **Julie Abbey-Taylor**

AD Property Services ** **Mark Pinnell (Interim)**

- Head of Safe Homes **Ricky Lang**
- Head of Asset Management **Dan Thurlow**
- Head of Commercial Housing Contracts **Andrew Linden**
- Head of Property Services **Richard Rice**

Head of Regulatory Services

VACANT

Head of Environmental Services

John Mootealoo

Head of Neighbourhood Management

Ian Ross

Head of Corporate Health, Safety and Resilience

Martin Kirk

AD Planning

VACANT

• Head of Development Management

Philip Stanley

AD Place, Communities and Enterprise

Diane Southam

• Head of Arts and Culture

Diana Houghton

• Head of Communities and Leisure

Chris Fennell

• Head of Place and Enterprise

Caroline Saunders

AD People

Matt Rawdon

Head of Digital

Yvonne Salvin

Head of Communications and Engagement

Kelvin Soley

Head of Transformation

Shaj Choudhury

Head of Commercial Development

Ben Hosier

AD Legal and Democratic Services (MO)

Mark Brookes

• Head of Legal and Democratic Services (Deputy MO)

VACANT

Chief Finance Officer (S151)

Nigel Howcutt

• Head of Financial Services (Deputy S151)

Fiona Jump

• Head of Revenues and Benefits

Chris Baker

* Responsible for compliance with the Consumer Standards

**Responsible for Property Compliance

AD – Assistant Director



Directorate:
Housing and Property Services
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Strategic Director
Darren Welsh
darren.welsh@dacorum.gov.uk
DD: 01442 228 823 (ext. 2823)

AD – Assistant Director



AD Housing Operations and Safe Communities
Natasha Beresford
natasha.beresford@dacorum.gov.uk
DD: 01442 228 840 (ext. 2840)



Head of Housing Operations
Oliver Jackson
oliver.jackson@dacorum.gov.uk
DD: 01442 228 229 (ext. 2229)

Services:

- Tenancy Management
- Tenancy Sustainment
- Temporary Accommodation
- Housing Cleaning
- Housing Needs
- Supported Housing
- Service Charges
- Housing Income



Head of Safe Communities
Joshua Smith
joshua.smith@dacorum.gov.uk
DD: 01442 228 584 (ext. 2584)

Services:

- Community Safety
- Anti-Social Behaviour (ASB)
- Homelessness Prevention
- Private Sector Housing
- CCTV



AD Strategic Housing and Delivery
David Barrett
david.barrett@dacorum.gov.uk
DD: 01442 228 252 (ext. 2252)



Head of Strategy,
Quality and Assurance
Hannah Peacock
hannah.peacock@dacorum.gov.uk
DD: 01442 228 800 (ext. 2037)

Services:

- Strategy, Quality and Assurance Team



Head of Investment
& Delivery
Julie Abbey-Taylor
julie.Abbey-Taylor@dacorum.gov.uk
DD: 01442 228 679 (ext. 2679)

Services:

- Housing Development Team
- Strategic Housing, Investment & Regeneration Team



Directorate:
Housing and Property Services
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Strategic Director*
Darren Welsh
darren.welsh@dacorum.gov.uk
DD: 01442 228 823 (ext. 2823)

AD – Assistant Director

*Responsible for compliance with the Consumer Standards

**Responsible for Property Compliance



AD Property Services Mark Pinnell (Interim)
mark.pinnell@dacorum.gov.uk
DD: 01442 228 731 (ext. 2731)



Head of Safe Homes
Ricky Lang
ricky.lang@dacorum.gov.uk
DD: 01442 228424 (ext. 2424)

- Services:
- Compliance
 - Building Safety



Head of Asset Management**
Dan Thurlow
dan.thurlow@dacorum.gov.uk
DD: 01442 228479 (ext. 2479)

- Services:
- Asset Management
 - Planned and Adaptions
 - Responsive and Key to Key Management
 - Empty Homes
 - Lettings



Head of Commercial Housing Contracts
Andrew Linden
andrew.linden@dacorum.gov.uk
DD: 01442 228263 (ext. 2263)

- Services:
- Commissioning and contracts
 - Commercial contracts (Housing)



Head of Property Services
Richard Rice
richard.rice@dacorum.gov.uk
DD: 01442 228 435 (ext. 2435)

- Services:
- Valuation and Estates
 - Building Services



Directorate:
Neighbourhood Operations



Strategic Director
Stefania Horne
stefania.horne@dacorum.gov.uk
DD: 01442 228 957 (ext. 2957)

AD – Assistant Director



Head of Regulatory Services
Vacant

Services:

- Environmental Health
- Operations and Public Health



Head of Corporate Health, Safety and Resilience
Martin Kirk
Martin.kirk@dacorum.gov.uk
DD: 01442 228 045 (ext. 2045)

Services:

- Corporate Health Safety and Resilience



Head of Environmental Services
John Mootealoo
john.mootealoo@dacorum.gov.uk
DD: 01442 228 027 (ext. 2027)

Services:

- Fleet Services
- Resources
- Waste Development
- Depot Services
- Refuse and Recycling



Head of Neighbourhood Management
Ian Ross
ian.Ross@dacorum.gov.uk
DD: 01442 228 979 (ext. 2979)

Services:

- Clean Safe and Green
- Parks and Open Spaces
- Trees and Woodlands
- Cemeteries and Bereavement services
- Parking Services
- Garage Services



Directorate: Place



Strategic Director
James Doe
james.doe@dacorum.gov.uk
DD: 01442 228 583 (ext. 2583)

AD – Assistant Director



AD Planning
VACANT

Services:

- Strategic Planning
- Infrastructure Planning and Developer Contributions



Head of Development Management
Philip Stanley
philip.stanley@dacorum.gov.uk
DD: 01442 228 579 (ext. 2579)

Services:

- Development Management Majors and Minors
- Development Management Fast Track
- Development Management - Specialist Services:
 - Conservation
 - Business Support
 - Land Charges
 - Planning Enforcement



AD Place, Communities and Enterprise
Diane Southam
diane.southam@dacorum.gov.uk
DD: 01442 228 440 (ext. 2440)



Head of Arts and Culture
Diana Houghton
diana.houghton@dacorum.gov.uk
DD: 01442 228 042 (ext. 2042)

Services:

- Arts and Culture Strategy and Events
- Old Town Hall Theatre
- Heritage
- Visitor Economy



Head of Communities and Leisure
Chris Fennell
Chris.fennell@dacorum.gov.uk
DD: 01442 228 223 (ext. 2223)

Services:

- Voluntary Sector and Community Partnerships
- Health and Wellbeing
- Leisure Contract, Sports and Active Living Strategy
- Adventure Playgrounds



Head of Place and Enterprise
Caroline Saunders
Caroline.saunders@dacorum.gov.uk

Services:

- Place Strategies
- Hemel Place Board
- Economic Development and Growth
- Inward Investment
- Maylands and Kylna Business Centres



Directorate:
People and Transformation



Strategic Director
Aidan Wilkie

Aidan.wilkie@dacorum.gov.uk
DD: 01442 228 569 (ext. 2569)

AD – Assistant Director



AD People
Matt Rawdon
matthew.rawdon@dacorum.gov.uk
DD: 01442 228 513 (ext. 2513)

- Services:
- Human Resources
 - Organisational Development
 - Equality, Diversity and Inclusion



Head of Digital
Yvonne (Vonnie) Salvin
yvonne.Salvin@dacorum.gov.uk
DD: 01442 228 454 (ext. 2454)

- Services:
- Business Systems
 - ICT Service Provision
 - Website Improvement



Head of Communications and Engagement
Kelvin Soley
kelvin.soley@dacorum.gov.uk
DD: 01442 228 504 (ext. 2504)

- Services:
- Communications (Internal & External)
 - Consultation and Engagement
 - Press Office
 - Corporate and Civic Events
 - Filming



Head of Transformation
Shaj Choudhury
shaj.choudhury@dacorum.gov.uk
DD: 01442 228 166 (ext. 2166)

- Services:
- Performance and Policy
 - Customer Services Unit
 - Project Management Office
 - Complaints
 - Corporate Governance
 - Sustainability



Directorate:
Corporate and Commercial Services



Strategic Director
Catherine Silva Donayre
catherine.silvaDonayre@dacorum.gov.uk
DD: 01442 228 332 (ext. 2332)

AD – Assistant Director



Head of Commercial Development
Ben Hosier
ben.hosier@dacorum.gov.uk
DD: 01442 228 215 (ext. 2215)

Services:

- Procurement
- Contract Management
- Commercial Development



AD Legal and Democratic Services
(Monitoring Officer) **Mark Brookes**
mark.brookes@dacorum.gov.uk
DD: 01442 228 236 (ext. 2236)



Head of Legal and Democratic Services
(Deputy Monitoring Officer)
VACANT

Services:

- Legal
- Democratic Services
- Political and Mayoral Support
- Electoral Services
- Licensing
- Central Administration
- Information Security



Chief Finance Officer (S151)
Nigel Howcutt
nigel.howcutt@dacorum.gov.uk
DD: 01442 228 662 (ext. 2662)



Head of Financial Services (Deputy S151)
Fiona Jump
fiona.jump@dacorum.gov.uk
DD: 01442 228 162 (ext. 2162)

Services:

- Financial and Regulatory Accounting
- Financial Planning and Analysis
- Accounts Receivable and Income
- Payments Payroll and Right To Buy
- Insurance and Risk
- Corporate Anti-Fraud



Head of Revenues and Benefits
Chris Baker
chris.baker@dacorum.gov.uk
DD: 01442 228 290 (ext. 2290)

Services:

- Council tax
- Business rates
- Council tax support
- Housing benefit
- Discretionary housing payments